

## QUALITY POLICY

In an increasingly competitive environment success is based on customer satisfaction, and this can only be achieved by offering the highest quality products and services.

At Gave Electro we are conscious about it and we are working to anticipate the needs of our customers by providing current and future solutions and setting a higher standard.

This is our goal and that is why we have established a working system that guarantees the quality and consistency of our products and services, a system that is based on:

1. Offering customers the highest quality products and services
2. Complying with the applicable requirements, both legal and those set by customers
3. Determining risks and opportunities, pursuing continuous improvement of the organization
4. Correctly handling all the technical and administrative processes that affect quality of service
5. Training and motivating staff, not only in their specific tasks, but in all those related to the goals of continuous improvement of quality in the company. The participation of our employees and their hard work is essential for the satisfaction of our customers and so improve day by day

At Gave Electro our priority is to work always looking for continuous improvement.

Our quality policy provides the necessary framework for establishing quality objectives aligned with the strategic direction of our company, given the context of our organization.

GAVE Management wishes to express its employees, customers, suppliers and other stakeholders, through this policy, its conviction that quality is a key factor for improving the organization and should be taken with responsibility for all parties involved.



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